



Repton School Enterprises Limited Courses – Terms & Conditions

1. Introduction

1.1 These Terms & Conditions govern the agreement between Repton School Enterprises Limited (“We”, “Us”, “Our”) and the parent or legal guardian (“You”/”Your”/”Authorised Adult”) of the Participants of camps, courses, residential and day programmes (collectively “Courses”).

1.2 By submitting a booking form (online or by other means), You are agreeing to be bound by these Terms & Conditions.

1.3 These Terms and Conditions, together with any information provided in the promotional literature, website, booking form, and relevant policies (e.g. welfare, safeguarding, medical), form the entire agreement between You and Us.

2. Definitions

In these Terms:

Term	Meaning
Booking Form	The document (online or paper) You complete to apply for a place on a Course.
Course Fees	Fees payable for the Course, as specified in the booking, including the booking fee.
Course	The activity programme specified in the Booking Form
Booking Fee	A non-refundable administration fee of £25, payable at the time of booking.
Participant	The person attending the Course.
Authorised Adult	A parent or legal guardian of the Participant.
Commencement Date	The date the Course begins.
Term	A session of the Course as advertised.

Term	Meaning
Cancellation by You	Your request to cancel the booking before the Commencement Date.
Cancellation by Us	Our cancellation of the Course or the Participant's place on it, prior to the Participant's attendance.

3. Booking, Confirmation & Payment

3.1 A booking is made when We receive a completed Booking Form and the required Course Fee (including the £25 non-refundable booking fee). The booking becomes confirmed once We issue a confirmation (email or otherwise) to You.

3.2 The full Course Fee balance must be paid by the date specified in the booking confirmation. If payment is not received by this date, We reserve the right to cancel the booking and retain the booking fee.

3.3 All bookings must be made by an Authorised Adult (aged 18 or over).

3.4 Prices are as quoted at the time of booking. We reserve the right to change advertised prices (for example, to correct input errors) before confirmation, provided You are informed.

4. Cancellation, Transfers & Refunds

4.1 By You – Refund Schedule:

- Cancellation **more than 3 months before Commencement Date** – full refund of Course Fees **less the £25 booking fee**.
- Cancellation **1–3 months before Commencement Date** – refund of **75% of Course Fees paid**, less the £25 booking fee.
- Cancellation **1 month to 7 days before Commencement Date** – refund of **50% of Course Fees paid**, less the £25 booking fee.
- Cancellation **7 days or less before Commencement Date** – **no refund** will be issued.

4.2 By Us:

- We may cancel a Course or a place on a Course for reasons beyond our control (e.g. insufficient enrolment, poor weather, other unforeseeable situations). In such cases, we will offer You either a full refund or a place on a comparable alternative Course.
- We will not be liable for any additional costs You may incur (e.g. travel, insurance) because of cancellation, beyond refunding the fees You have paid.

4.3 Transfers:

- Requests to transfer a booking (to a different Course, date or location) must be made in writing to Us and are subject to availability and any additional costs.

4.4 Insurance:

- We highly recommend that You obtain appropriate insurance to cover cancellation, medical treatment, loss of property, or other unforeseen events in connection with the Participant's attendance on the Course.

5. Participant Responsibilities & Behaviour

5.1 You must provide accurate information on the Booking Form, particularly in relation to the Participant's medical conditions, dietary requirements and allergies and Your emergency contact details.

5.2 Participants are expected to take part in all scheduled activities, unless ill or excused in advance.

5.3 You and the Participant must comply with all rules, instructions, safety regulations, and welfare / safeguarding policies communicated by Us.

5.4 Unacceptable behaviour by the Participant (including but not limited to bullying, offensive or dangerous conduct, substance misuse) may result in the Participant being sent home. In such a case, no refund will be due.

6. Accommodation, Meals & Welfare

6.1 For residential Courses, accommodation is provided as advertised (e.g. shared dormitory, single rooms, etc.). Room-sharing or other room preferences should be requested at time of booking; while We will make reasonable efforts to accommodate such requests, these are not guaranteed.

6.2 Full board meals will be provided for residential Participants; day Participants will receive meals/refreshments as per the Course schedule.

6.3 First aid is available on site. For more serious medical needs, Participants may be referred to a local medical facility. In emergency cases, We will arrange treatment as necessary and inform the Authorised Adult as soon as is reasonably possible.

6.4 Any objection to treatment, or special medical requirements, must be notified to Us in writing in advance of the commencement of the Course.

7. Health, Safety & Risk

7.1 We maintain comprehensive risk assessments for all activities, venues, and equipment which will be used for the Course.

7.2 Participants must behave in a manner that ensures their own safety and that of others. This includes following instructions from staff and abiding by any safety rules.

7.3 We accept no liability for injury or illness incurred by a Participant on the Course except to the extent that any such injury or illness is caused by Our negligence or breach of statutory duty.

8. Personal Property & Insurance

8.1 We cannot accept responsibility for personal possessions lost, damaged or stolen on Course premises.

8.2 Expensive items, electronics etc. are brought on to the Course venue at the Participant's own risk.

8.3 It is Your responsibility to insure the Participant and their belongings.

9. Changes to Programmes

9.1 We reserve the right to make changes to the Course timetable, activities, venue, staff or other logistical aspects, both before and during the Course, if required (e.g. due to weather, staffing, operational constraints).

9.2 In such cases, We will aim to provide reasonable notice and where possible equivalent alternatives. However, no compensation will be payable for such changes unless the change is fundamental (e.g. cancellation of the Course).

10. Photography, Filming & Publicity

10.1 We may take photographs, video or other media of Participants during the Course for promotional, marketing or internal use.

10.2 On the Booking Form You will be asked to consent for such use. If You do not wish for Your child to be photographed or filmed, You must indicate this in writing to us.

11. Data Protection & Privacy

11.1 We will process personal data You provide in line with Our Privacy Policy.

11.2 We will only use the data for registration, delivery of the Course, welfare / safety, communications, marketing (only if consent given), and legal obligations.

11.3 You have rights under data protection legislation: to access, correct, or request deletion of your data (subject to legal and contractual obligations).

12. Limitation of Liability

12.1 To the fullest extent permitted by law, Our liability to You for breach of contract or negligence is limited to the Course Fees You have paid.

12.2 We are not liable for indirect or consequential loss (such as loss of earnings, or goodwill).

12.3 Nothing in these Terms limits liability for death or personal injury caused by Our negligence, or for any other liability that cannot legally be limited under applicable law.

13. Complaints & Dispute Resolution

13.1 If You have any complaint, please raise it promptly in writing to enterprise@repton.org.uk

13.2 We will acknowledge the complaint, investigate, and aim to resolve it.

13.3 Any dispute arising under or in connection with these Terms shall be governed by the laws of England & Wales and subject to the jurisdiction of its courts.

14. Jurisdiction & Miscellaneous

14.1 These Terms & Conditions are governed by and construed in accordance with the laws of England & Wales.

14.2 If any part of these Terms is found to be invalid or unenforceable, that part will be severed, and the remainder will continue in full force.

14.3 We may amend these Terms from time to time. Updated versions will be posted on our website; it is Your responsibility to check for changes. Changes will not affect Courses already booked, except where necessary for safety or legal compliance.

15. Mobile Phones & Personal Devices

15.1 Participants may bring mobile phones or personal devices to camp; however, their use will be restricted in line with Our safeguarding and welfare policies.

15.2 Devices must not be used during coaching sessions, activities, mealtimes, or after lights out in residential accommodation.

15.3 Photography, filming or sharing of content via devices is strictly prohibited unless under staff supervision and for an authorised purpose.

15.4 We cannot accept responsibility for the loss, theft or damage of any personal device brought to camp.

15.5 Staff may, where necessary, remove a device temporarily if its use is inappropriate or disruptive, or where required to safeguard the wellbeing of Participants.

16. Contact Details

If You need to contact Us for any reason (booking queries, medical, cancellations, etc.), please use:

Repton School Enterprises Limited

enterprise@repton.org.uk

Cancellation & Refunds Summary

Notice Period Before Course	Refund Amount	Non-Refundable Fee
More than 3 months	100% of Course Fees	£25 booking fee retained
1–3 months	75% of Course Fees	£25 booking fee retained
1 month – 7 days	50% of Course Fees	£25 booking fee retained
7 days or less	No refund	